

SUBMISSION - Reform of Australian Government Administration: Building the world's best public service

Response to a Question in Chapter 8 - Efficiency in all aspects of government operations

Question 27- What mechanisms should be used to systematically improve efficiency across the public service as a whole?

- One centralised Federal agency should be made responsible for periodically, perhaps bi-annually, requesting the staff of all other departments and agencies to provide comment about how improvements in efficiency could be made within their employer organisations.
- Staff responses would be welcomed from employees in any area of business or level of management.
- Confidential responses should be accepted from respondents.
- Having received the responses the centralised agency would assess the feedback, determine positive measures, and see that these are adopted, under Government authority, by relevant agencies to raise the degree of efficiency within the public service.